

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 2017 December 31

Department: Department of Tourism (DOT)
Appropriations: Current Year Appropriations
Agency: Office of the Secretary
Operating Unit: Central Office
Organization Code (UACS): 210010100000
Report Status: SUBMITTED

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of December 31 2017	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A													
I. Operations													
MFO 1: TOURISM ADVISORY SERVICES	3010000000												
Tourism Advisory													
Quantity													
No. of technical assistance/advisories provided to stakeholders		798	1311	1672	1039	4,820	1443	1118	768	1512	4841	21	
No. of persons trained in the tourism industry and LGUs		3502	5331	5342	4359	18,534	4440	8529	9293	14005	36267	17733	It exceeded the target due to the implementation of the Tourism Industry Skills Program (TISP)
No. of training days delivered		324	331	288	336	1,279	144	347	513	1020	2024	745	It exceeded the target due to the implementation of the Tourism Industry Skills Program (TISP)
Quality													
% of entities assisted who rated the technical service as satisfactory or better		92%	92%	92%	92%	92%	95%	96%	97%	94%	96%	4%	Entities were satisfied with the technical services by the DOT

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% of entities' requests for assistance responded within one (1) week		92%	92%	92%	92%	92%	94%	97%	99%	95%	96%	4%	Technical officers were efficient
MFO 2: TOURISM REGULATORY SERVICES	000003020000000												
Accreditation													
Quantity													
No. of accreditation applications and renewals acted upon		1145	1217	1263	1963	5,588	935	2008	1142	1175	5266	(322)	Target was not achieved because the Online Accreditation System is under maintenance
Quality													
% of accredited enterprises with detected violations of accreditation		5%	5%	5%	5%	5%	0.68%	0.34%	0	0	0.51%	4.49%	There was low % of accreditation violation because accredited enterprises were compliant to the accreditation standards of the DOT
% of applications for accreditation acted upon within 15 days of application		92%	92%	92%	92%	92%	99%	97%	95%	94%	96%	4%	The accreditation officers were efficient in the processing of accreditation applications
Monitoring													
Quantity													
No. of accredited tourism enterprises monitored or surveyed with reports issued		112	80	79	79	350	90	161	135	51	437	87	Increase was attributed to the review and finalization of Star Rating System for Accommodation Establishments


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Date: 01/Feb/2018

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Date: 01/Feb/2018

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Agency Head/Department Secretary

Date: 01/Feb/2018

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