

DEPARTMENT OF TOURISM
PHYSICAL PERFORMANCE REPORT, as of 31 December 2013

Major Final Outputs (MFOs) Performance Indicators	Target	Actual Accomplishment
MFO 1 - TECHNICAL ADVISORY SERVICES		
PI Set 1 - Technical Assistance		
* No. of technical assistance provided to stakeholders	1,201	2,577
* % of entities assisted who rate the technical assistance as good or better	90	95
* % of entities' requests for assistance responded to within one week	90	95
MFO 2 - TOURISM REGULATORY SERVICES		
PI Set 1 - Accreditation		
* No. of accreditation applications acted upon	3,210	3,897
* % of accredited enterprise with detected violations of accreditation	5	1
* % of applications for accreditation acted upon within 15 days	100	100