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**Contract for the Procurement of a Service Provider for the
DOT Communication Response Hotline**

This *Contract for the Procurement of a Service Provider for the DOT Communication Response Hotline* (Agreement) is made this MAY 25 2023, in the City of Makati, by and between:

The **DEPARTMENT OF TOURISM (DOT)**, a government agency with principal office address at the DOT Building, No. 351 Sen. Gil Puyat Avenue, Makati City, Philippines, represented by its **OIC-UNDERSECRETARY, VERNA ESMERALDA C. BUENSUCESO** and hereinafter referred to as the "PROCURING ENTITY";

and

UNIVERSAL ACCESS AND SYSTEMS SOLUTIONS PHILIPPINES, INC., a private entity duly organized and existing under the laws of the Philippines, with business address at Newstreet Building Mc Arthur Hi-way Balibago, Angles City, Pampanga, duly authorized and represented herein by its **ACCOUNT MANAGER, MARK ANGELO ORLEANS** and herein referred to as the "SUPPLIER";

WITNESSETH:

WHEREAS, the Procuring Entity is mandated to be the primary planning, programming, coordinating, implementing, and regulatory government agency in the development and promotion of the tourism industry, both domestic and international;

WHEREAS, in anticipation of the continued growth of tourist arrivals in the new normal and to restore the confidence of travelers to visit the beautiful destinations in the country, there is an urgent need to establish a team that will be in charge to continuously assist the concerns and queries of foreign and local tourists;

WHEREAS, the PROCURING ENTITY needs to engage the services of an agency that will manage a team that will be in charge of the DOT Communication Response Hotline;

WHEREAS, after the evaluation of the bid of the SUPPLIER, the Bids and Awards Committee (BAC) of the PROCURING ENTITY, through **BAC Resolution No. 2023-157** has declared the SUPPLIER to be the bidder with the Single Calculated and Responsive Bid (SCRB) and has recommended the award of the contract in the total amount of **Fourteen Million Four Hundred Eighty-Six Thousand Six Hundred Sixty Philippine Pesos (PhP14,486,660.00)**, inclusive of applicable taxes ("Contract Price") with a contract duration of twelve (12) months upon receipt of Notice to Proceed.

NOW, THEREFORE, based on the foregoing, the Parties agree as follows:

1. In this Agreement, words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents as required by the 2016 revised Implementing Rules and Regulations of Republic Act No. 9184 shall be deemed to form and be read and construed as integral part of this Agreement, viz.:
 - a. Philippine Bidding Documents (PBDs);

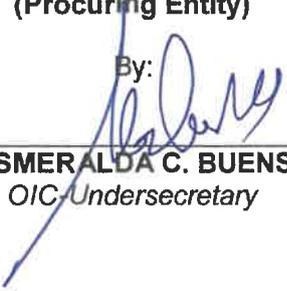
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- i. Schedule of Requirements;
 - ii. Technical Specifications or Terms of Reference;
 - iii. General and Special Conditions of Contract; and
 - iv. Supplemental or Bid Bulletins, if any
- b. Winning bidder's bid, including the Eligibility requirements, Technical and Financial Proposals, and all other documents or statements submitted;
- c. Bid form, including all the documents/statements contained in the Bidder's bidding envelopes, as annexes, and all other documents submitted (e.g., Bidder's response to request for clarifications on the bid), including corrections to the bid, if any, resulting from the Procuring Entity's bid evaluation;
- d. Performance Security;
- e. Notice of Award of Contract; and the Bidder's conforme thereto; and
- f. Other contract documents that may be required by existing laws and/or the Procuring Entity concerned in the PBDs. Winning bidder agrees that additional contract documents or information prescribed by the GPPB that are subsequently required for submission after the contract execution, such as the Notice to Proceed, Variation Orders, and Warranty Security, shall likewise form part of the Contract
3. In consideration for the sum of **Fourteen Million Four Hundred Eighty-Six Thousand Six Hundred Sixty Philippine Pesos (PhP14,486,660.00)**, inclusive of applicable taxes; or such other sums as may be ascertained, Universal Access and Systems Solutions Philippines, Inc. agrees to provide services in accordance with its Bid.
4. The *Department of Tourism* agrees to pay the above-mentioned sum in accordance with the terms of the Bidding.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of the Republic of the Philippines on the day and year first above written.

DEPARTMENT OF TOURISM
(Procuring Entity)

By:


VERNA ESMERALDA C. BUENSUCESO
OIC Undersecretary

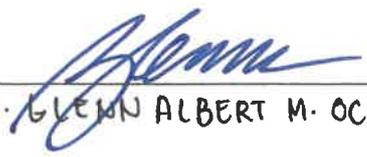
**UNIVERSAL ACCESS AND SYSTEMS
SOLUTIONS PHILIPPINES, INC.**

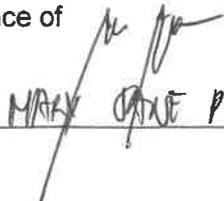
(Supplier)

By:


MARK ANGELO ORLEANS
Account Manager

Signed in the Presence of


ATTY. GLENN ALBERT M. OCAMPO


MARK ANGELO ORLEANS

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CERTIFIED FUNDS AVAILABLE:

Roman
ROMAN G. BERSAMIRA
Chief, Accounting Division

ACKNOWLEDGEMENT

Republic of the Philippines) S.S
Makati

BEFORE ME, a Notary Public, in and for Makati, this 1st day of June 2023, personally appeared:

Name	Government ID	Date Issued	Place Issued
Verna Esmeralda C. Buensuceso	Passport No. 80015381A	22 May 2019	DFA Manila
Mark Angelo Orleans	DL#N04-11-007508		

all known to me to be the same persons who executed the foregoing instrument consisting of three (3) pages, including this page on which the Acknowledgement is written, and they acknowledged the same to be their free and voluntary act and deed and of the entities they represent.

WITNESS MY HAND AND SEAL on this 1st day of June 2023.

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ATTY. AUDELLE H. ZAMORA
Notary Public
Until December 31, 2023
Penthouse, Legal Affairs Service, BOT Bldg.
PTR No. 9569460/ 01-09-2023/ Makati City
IBP Lifetime Member # 04646/ Makati City
Roll # 44115/ MCLE VII-0003119