SUPPLEMENTAL/BID BULLETIN NO. 1

This Supplemental/Bid Bulletin is issued to all prospective bidders to clarify, modify and/or amend items in the Bidding Documents for the **Procurement for the Supply, Delivery, Installation and Commissioning of Network Rehabilitation Project of the Department of Tourism (DOT-BAC IB NO. 2025-003),** as follows:

I. Under Section I. Invitation to Bid

OLD PROVISION	NEW PROVISION
1. The Department of Tourism (DOT), through the GAA-Continuing Funds 2024 intends to apply the sum of Sixty-Five Million Nine Hundred Twelve Thousand Five Hundred Thirty-Four Pesos (PhP65,912,534.00) inclusive of applicable taxes, being the ABC to payments under the contract for Delivery, Installation and Commissioning of Network Rehabilitation Project of the Department of Tourism. Bids received in excess of the ABC shall be automatically rejected at bid opening.	1. The Department of Tourism (DOT), through the GAA-Continuing Funds 2024 intends to apply the sum of Sixty-Five Million Nine Hundred Twelve Thousand Five Hundred Thirty-Four Pesos (PhP65,912,534.00) inclusive of applicable taxes, being the ABC to payments under the contract for **_Supply,_** Delivery, Installation and Commissioning of Network Rehabilitation Project of the Department of Tourism. Bids received in excess of the ABC shall be automatically rejected at bid opening.

II. Under Section III. Bid Data Sheet

OLD PROVISION	NEW PROVISION
For this purpose, contracts similar to the Project shall be: a. a. project with the same nature as the project to be bid; b. completed within ten (10) years prior to the deadline for the submission and receipt of bids.	For this purpose, contracts similar to the Project shall be: a. a. project with the same nature as the project to be bid; a**_ny Network Infrastructure-related Project or ICT Network Upgrade"_** b. completed within ten (10) years prior to the deadline for the submission and receipt of bids.

III. Under Section VII. Technical Specifications

OLD PROVISION	NEW PROVISION
Under NAS Storage Server Inclusion: 20TB Interface ;SATA 6Gb	Under NAS Storage Server Inclusion: **_50TB_** Interface ;SATA 6Gb

IV. Question and Clarifications

QUERIES	CLARIFICATIONS
Bidders requested for the delivery lead time be extended to 50-80 business days or 16 weeks. This is in view of the longer manufacturing lead time for custom-built products.	This is an urgent project to restore the operation of the DOT, therefore, I will not change the 45 calendar days.
With regard to the 2 units Rack Servers and 2 units Blade Servers, may we know if we can instead offer 4 units Rack Servers inasmuch as the Rack Servers also fully comply to the stated specifications.	You may offer either rack servers or blade servers, as long as you meet the minimum requirements.
May we please clarify if the Cloud Vulnerability Management Detection and Response License and the Patch Management Services License should be of the same brand?	Yes, the Cloud Vulnerability Management Detection and Response license and the Patch Management Services license are from the same brand due to compatibility concerns.
Under Item II, Nos. 1-8: IT Supplier Requirement, may we please know if Item Numbers 1-8 are applicable to server, storage, networking switches, networking monitoring, cloud security? For Item Numbers 3-4, may we know if the supplier can provide the on-site support for some brands and components instead of the manufacturer?	This is applicable for major components. On-site support must be provided by the manufacturer.
For Item Number 8, may we request that the requirement for parts depot for other brands and components such as networking switches, access points, controller, NAS Storage Server, Network Monitoring and Traffic Analyzer and VMDR and Patch Management be relaxed as these components/brands do not operate parts depot in the Philippines?	For major components, service depots must be available within Metro Manila.
Under Item III A.17 Network Core Switch 1 - Throughput and Fabric specifies: The switch must have up to 98.6 million pops and 176Gb/s switch capacity May we please know what "pops" exactly mean? Can you please provide a definition of this term?	It refers to the number of network packets a device can send, receive, or forward in one second
Item III A.18 Network Core Switch 1 – Average Latency specifies: 1 Gbps: 1.9μSec, 10 Gbps: 1.8μSec	Please comply with the technical specifications

May we please know if the following average latency would be acceptable to you? 1Gbps: 2.28μSec 10Gbps: 1.46μSec	
Item III B.17 Network Core Switch 2 – Throughput and Fabric specifies: The switch must have up to 98.6 million pops and 176Gb/s switch capacity May we please know what "pops" exactly mean? Can you please provide a definition of this term?	It refers to the number of network packets a device can send, receive, or forward in one second
Item III B.18 Network Core Switch 2 – Average Latency specifies: 1Gbps: 2.28μSec, 10Gbps: 1.46μSec May we please know if the following average latency would be acceptable to you? 1 Gbps: 1.9μSec, 10 Gbps: 2.6μSec	The specification stated is the minimum requirement and cannot be amended.
Item III D. Controller re Concurrent Sessions specifies: 1,000,000 Please confirm if concurrent sessions refer to active firewall sessions?	Yes, it refers to active firewall sessions
Item III F. Active Directory specifies: • Application Server 1 • Database Server 2 • DNS Server • DHCP Sever May we please know the brands of the current servers?	The existing brand is Dell
Item III F. Active Directory - Application Server 1: RAID specifies: At least Low Profile May we please know if the following proposed specifications for RAID is acceptable to you? Must have Raid controller capable of Raid 0,1,5,6,10,50,60 with 8GB 2666 MT/s cache	It is acceptable, provided it complies with the minimum requirement.
Item III F. Active Directory - Database Server 1: OS specifies: SQL Server User CAL May we please know how many SQL Server User CALs are needed for the database server?	650, as stated in the Technical Specifications under Item F. Active Directory
Item III F. Active Directory – NAS Storage Server May we please know if we can offer a brand for the NAS Storage Server that is different from the brand of the Application, Database, DNS and DHCP Servers?	Different brands are acceptable; however, we recommend proposing the same brand to ensure compatibility.
Under Item III H. Cloud Vulnerability Management Detection and Response Based on the technical specifications, the Cloud Vulnerability Management Detection	The existing brand is Dell

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and Response is an on-premise version. Please clarify it this is cloud-based or on-premise?	
May we also request for clarifications on the following: How many Workstations are required to be managed? Is this for head office only? How many Servers are required to be managed? How many Network Devices are required to be managed?	Yes, head office only

Other requirements and details on server will be available to the winning bidder for security reasons. |
How many users need to access the application?	At least 500.
Do you require Failover Service?	
Do you require Secure Gateway Server?	
We recommend to have a Secure Gateway Server for the management of roaming assets.	Secure gateway server is not mandatory. However, we strongly prefer it if the winning bidder includes it.
How many Admin Tech are required?	
How many years will be the subscription for this application?	
	At least 3 Admin Tech

3-years subscription |
| Item III I. Cloud Patch Management May we request for clarifications on the following: How many Computers are required to be patched? Is this for head office only? How many Servers are required to be patched? How many users need access to the application? How many Admin Tech are required? Do you require Secure Gateway Server? We recommend to have a Secure Gateway Server for the management of roaming assets. | We have at least 500 units of computer in the central office

At least 3 Admin Tech Secure gateway server is not mandatory. However, we strongly prefer it if the winning bidder includes it. |
| How many years will be the support for this application? | 3-years subscription |

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Item III I. Cloud Patch Management – Item 3.1.3 states: Solution must be cloud-based natively. Based on the technical specifications, the Cloud Patch Management is an on premise version. Please clarify it this is cloud-based or on premise?	It's Cloud-based management
Item III I. Cloud Patch Management – Item 3.1.15 states: Ability to prioritize patching based on empirical data detected in customer's environment over the last 2 years May we please know for what use case this is? May we also request for an explanation of this specification?	Use that data to intelligently prioritize which patches should be applied first, typically those related to recurring or high-impact issues.
Item III I. Cloud Patch Management – Item 3.1.16 states: Ability to locate who is responsible for which vulnerabilities and patching of it. May we please know for what use case this is? May we also request for an explanation of this specification? May we please know if this pertains to audit logs to check who is responsible for patching the vulnerabilities?	This enables clear accountability, making it possible to identify and audit the individual responsible for managing each vulnerability and patch.
Item III I. Cloud Patch Management – Item 3.1.21 states: Ability to deploy patches that are not listed in the patch catalog May we please know if this is applicable to all patches? For security purposes, deploying patches that are not listed in the patch catalog can provide significant risks to the systems and overall security posture.	Can be done by manually adding custom patches or third-party updates, allowing DOT to define installation commands, target systems, and deployment schedules.
Item III I. Cloud Patch Management – Item 3.1.23 states: Ability to automate patching based on vulnerabilities severity and associated threat risks (e.g., ransomware related vulnerabilities, zero-day vulnerabilities, etc.) May we please know if this pertains to the capability of enhancing the security by identifying and patching vulnerabilities that ransomware exploits?	Yes, can automate patching based on vulnerabilities severity and associated threat risks
Item III I. Cloud Patch Management – Item 3.1.24 states: Solution must allow users to shorten the time to remediate from vulnerability discovery to remediation. May we please know if this pertains to the automatic remediation of vulnerabilities?	This means reducing the gap between detecting a vulnerability and applying the necessary fix upgrade, enabling faster remediation and improved system security.

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Please note that the remediation process takes time depending on the discovered vulnerabilities and users do not have control to speed up the remediation process.	
Item III I. Cloud Patch Management – Item 3.1.32 states: Ability to roll back patches for testing purposes May we please know if this is applicable to all patches? Please note that support for patch rollback varies per patch.	The proposed solution must provide the capability to uninstall or revert any software patches/updates that have been applied.
Requirement Compliance, page 44 of bidding documents - Plans and Blueprint May we request for a copy of the floor plan/site development plan for plotting of data voice ports and routing of backbone cabling?	A floor plan of the building will be provided to the winning bidder and security reasons.
Requirement Compliance, page 47 of bidding documents specifies: The following shall also be complied and submitted by the bidder based on the following requirements – Item Number 2 - Must have been trained and certified as expert and must provide a signed statement to commit to work and finish the project; May we please know what trainings and certifications are needed to comply with this requirement?	The bidder shall have the following certifications: 1 x Cisco Certified CCNP Enterprise 3 x Cisco Certified Network Associate
Requirement Compliance, page 47 of bidding documents specifies: The following shall also be complied and submitted by the bidder based on the following requirements – Item Number 2 - Must have been trained and certified as expert and must provide a signed statement to commit to work and finish the project; May we please know what trainings and certifications are needed to comply with this requirement?	The bidder shall have the following certifications: 1 x Cisco Certified CCNP Enterprise 3 x Cisco Certified Network Associate
Requirement Compliance, page 47 of bidding documents specifies: In addition to the documentary requirements to be submitted Bidders shall submit - c. Proposed design, configuration and specifications of offered design systems and technology shall show compliance, compatibility and best fit to the desired systems subject for evaluation of the procuring entity. May we please know if the Proposed design, configuration and specifications of offered design systems and technology shall be submitted upon bid submission?	Yes, the bidder must submit the Proposed design, configuration and specifications of offered design systems and technology upon bid submission.

May we please know if supply of air conditioning units is part of the requirement to for this project? If so, how many units are needed and what are the specifications?	No
The statements under Section VII. Technical Specification, A. Network Core Switch 1 page 34 mentioned: "48x ports 10/100/1000BASE-T Ports 4x 1G/10G SFP ports Supports PoE Standards IEEE 802.3af, 802.3at 1x USB-C Console Port 1x USB Type-A Host port" May we clarify if you require PoE ports on the core switch? Usually, we recommend having PoE on the access switches instead.	PoE will be removed, sorry for the typo graphical error. As part of the network rehabilitation, we require a minimum 10G fiber backbone for all new IDFs connecting to the Data Center. The bidder must propose 10G-native ports capable of supporting the fiber requirement.
Additionally, may we confirm if your design includes a 10G fiber backbone link from the core switch to the access switches? If so, the 48x 10/100/1000BASET ports will not be sufficient to meet this requirement. We recommend using at least 48x SFP/SFP+ ports instead.	Sorry for the typo graphical error, it should be like this as, "48x ports 10GbE/1GbE SFP+/SFP ports, 6x 40GbE QSFP+ ports, 1x RJ45 Serial Console Port, 1x USB-Type A port for file management only, 1x RJ45 Out-of-Band Management port"
The statements under Section VII. Technical Specification, B. Network Switch 2 page 35 mentioned: "48x ports 10/100/1000BASE-T Ports 4x 1G/10G SFP ports 1x USB-C Console Port 1x USB Type-A Host port" May we clarify if you require PoE ports on the network switch? If yes, may we know the number of PoE switches required?	PoE is mandatory. As part of the network rehabilitation, the bidder must identify the PoE requirements for access points and other devices that require PoE power.
The statement under page 47 stating The following shall also be complied and submitted by the bidder based on the following requirements. #2. Must have been trained and certified as expert and must provide a signed statement to commit to work and finish the project; May we request to allow any Certifications and Training related to Network Security and Structured Cabling and attaching a Commit to work and finish project statement?	The bidder shall have the following certifications: 1 x Cisco Certified CCNP Enterprise 3 x Cisco Certified Network Associate
Under Section VII. Specifications, E. Network Monitoring Software page 37 May we humbly ask if we, the supplier, shall provide the server that will host this requirement or does DOT have an existing resource that will host the NMS.	Yes, the bidder must provide the server requirement. Do take note that it must be the same brand with the Blade Server due to compatibility issues on operating system, configuration and programming code. The existing server is Dell.
Under Section VII. Specifications I. Cloud Patch Management page 43. May we humbly ask if we, the supplier, shall provide the server that will host this requirement or does DOT have an existing resource that will host the Cloud Patch Management Solution.	Yes, the bidder must provide the server requirement. Do take note that it must be the same brand with the Blade Server due to compatibility issues on operating system, configuration and programming code. The existing server is Dell.

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All unamended portions of the Bidding Documents shall remain the same.

This Supplemental/Bid Bulletin shall form an integral part of the Bidding Documents.

Please be advised that due to the belated release of this bid bulletin, the **deadline of submission** and **opening of bids** will be on **23 May 2025 at 9:00 a.m. and 10:00 a.m.**, respectively.

For the guidance and information of all concerned.

USEC. FERDINAND C. JUMAPAO
BAC Chairperson

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