



## SUPPLEMENTAL/BID BULLETIN NO. 1

This Supplemental/Bid Bulletin is issued to all prospective bidders to clarify, modify and/or amend items in the Bidding Documents as discussed and agreed during the Pre-Bid Conference held on 22 August 2023 for the **Procurement of a Service Provider for the DOT Internet Direct Services and Data Center Services (DOT BAC-IB No. 2023-022)**.

### Amendments to Bidding Documents

#### A. Under Section I. Invitation to Bid

From	TO
7. Bids must be duly received by the BAC Secretariat through manual submission on or before <i>September 4, 2023 at 9:00 a.m. only</i> at the office address indicated below. Late bids shall not be accepted.	7. Bids must be duly received by the BAC Secretariat through manual submission <b>on or before September 05, 2023 at 9:00 a.m. only</b> at the office address indicated below. Late bids shall not be accepted.
9. Bid opening shall be on <i>September 04, 2023 at 10:00 a.m.</i> at the 4 <sup>th</sup> Floor, Conference Room, DOT Bldg. 351 Sen. Gil Puyat Ave., Makati City.	9. Bid opening shall be on <b>September 05, 2023 at 10:00 a.m.</b> at the 4 <sup>th</sup> Floor, Conference Room, DOT Bldg. 351 Sen. Gil Puyat Ave., Makati City.

#### B. Under Section VI. Schedule of Requirements

From	TO
On "Delivered, Weeks/Months" Column.  10 calendar days upon receipt of the NTP	On "Delivered, Weeks/Months" Column.  <b>15</b> calendar days upon receipt of the NTP

#### C. Under Section VII. Technical Specifications

From	TO
I. Minimum Requirements xxx -The winning bidder must provide temporary connections for the Department so as to not hamper the operation and hosting of the DOT website and online application during the 10 days downtime (maximum). xxx	I. Minimum Requirements xxx -The winning bidder must provide temporary connections for the Department so as to not hamper the operation and hosting of the DOT website and online application during the <b>15</b> days downtime (maximum). xxx





<p>II. Scope of Services</p> <p>1. Provide the following services:</p> <p>1.1 Co-location and Internet Direct Services (IDS) as follows: xxx 1.1.12 Training of Office 365 for all account users</p> <p>11. Hauling Requirement</p> <p>11.1 Equipment relocation from one site to another</p> <p>11.2 Disconnecting</p> <p>11.3 Dismantling</p> <p>11.4 Packaginging</p> <p>11.5 Transporting</p> <p>11.6 Insuring</p> <p>11.7 Un packaginging</p> <p>11.8 Assembling</p> <p>11.9 Connecting: Power/Network</p> <p>13. Network Requirement xxx 13.4 Manage and Operate Local Internet Peering, please provide certification; (e.i. MIX, GIX, PHIX)</p> <ul style="list-style-type: none"> <li>• Milan Internet Exchange (MIX)</li> <li>• Global Internet Exchange (GIX)</li> <li>• Philippine Internet Exchange (PHIX)</li> </ul> <p>14. Managed Services Package</p> <p>14.1 900 Inbox; must be reusable (900 users);</p> <p>14.2 2 inbox; must be reusable (2 users);</p> <p>14.3 Must have data visualization tool or business analytics for 150 users;</p> <p>14.4 Must be able to access documents from all major mobile devices by application and browser;</p> <p>14.5 At least 1TB storage capacity for the whole Agency;</p>	<p>II. Scope of Services</p> <p>1. Provide the following services:</p> <p>1.1 Co-location and Internet Direct Services (IDS) as follows: xxx 1.1.12 Training of Office 365 for all account users (<b>approximately 700</b>)</p> <p>11. Hauling Requirement</p> <p>11.1 Equipment relocation from one site to another</p> <p>11.2 Disconnecting (<b>with IT Division in the presence of the winning bidder</b>)</p> <p>11.3 Dismantling (<b>with IT Division in the presence of the winning bidder</b>)</p> <p>11.4 Packaginging (<b>with IT Division in the presence of the winning bidder</b>)</p> <p>11.5 Transporting</p> <p>11.6 Insuring</p> <p>11.7 Un packaginging (<b>with IT Division in the presence of the winning bidder</b>)</p> <p>11.8 Assembling (<b>with IT Division in the presence of the winning bidder</b>)</p> <p>11.9 Connecting: Power/Network</p> <p>13. Network Requirement xxx 13.4 Manage and Operate Local Internet Peering, please provide certification; (e.i. MIX, GIX, PHIX)</p> <ul style="list-style-type: none"> <li>• <b>Manila</b> Internet Exchange (MIX)</li> <li>• <b>Globe</b> Internet Exchange (GIX)</li> <li>• Philippine Internet Exchange (PHIX)</li> </ul> <p>14. Managed Services Package</p> <p>14.11 900 Inbox; must be reusable (900 users);</p> <p>14.12 2 inbox; must be reusable (2 users);</p> <p>14.13 Must have data visualization tool or business analytics for <b>110</b> users;</p> <p>14.14 Must be able to access documents from all major mobile devices by application and browser;</p> <p>14.15 At least 1TB storage capacity for the whole Agency;</p>
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<p>14.6 At least 1TB Cloud storage for each inbox;</p> <p>14.7 On the cloud document creation, editing, print and view;</p> <p>14.8 Built – in instant messaging;</p> <p>14.9 Must have business conference / video call;</p> <p>14.10 Training for IT Division of all functionality;</p>	<p>14.16 At least 1TB Cloud storage for each <b>inbox user</b>;</p> <p>14.17 On the cloud document creation, editing, print and view;</p> <p>14.18 Built – in instant messaging;</p> <p>14.19 Must have business conference / video call;</p> <p>14.20 Training for IT Division of all functionality;</p>
<p>Delivery: 10 calendar days upon receipt of NTP</p>	<p>Delivery: <b>15</b> calendar days upon receipt of NTP</p>

**D. Additional Clarification Raised by Prospective Bidders**

Clarification of Bidders	Response
<p>1. On Scope of Services "1.1.12 Training for Office 365 for all account users"</p> <p>Does the bidder need to provide training for all the 902 M365 users and 110 Power BI Users? What is the scope/course outline?</p>	<p>1. On Scope of Services "1.1.12 Training for Office 365 for all account users"</p> <p>For M365, around 700, and for Power BI, all 110. Basic training as to how to use/utilize these licenses should be enough. Training can be spread in batches.</p>
<p>2. On Scope of Services "7.5 Dedicated panel and circuit breaker for DOT Equipment"</p> <p>Can this item be modified to just indicate "dedicate circuit breaker" only? Usually, an electric panel is shared with different customers as it includes several circuit breakers which correspond to several rack.</p>	<p>2. On Scope of Services "7.5 Dedicated panel and circuit breaker for DOT Equipment"</p> <p>OK, what's important is that breaker/s that corresponds to DOT racks can be easily identified.</p>
<p>3. On Vendor Requirement "cost of cabling installation"</p> <p>Does the "cabling installation" refer to the internet and leased line services only? Or it also refers to the 30 x cross-connections and the cabling due to hauling as well?</p>	<p>3. On Vendor Requirement "cost of cabling installation"</p> <p>This refer to the internet, leased line, 30 cross connections, and cabling due to hauling. But the cabling due hauling is only a precaution in case the cable we pull out from the data center does not fit in the new server rack. And the existing cable has excess length, again it just a precaution when needed.</p>
<p>4. On Scope of Services "1.1.10 Managed Services Office 365 Power BI Standard (110 users)"</p> <p>There are two (2) SKUs for Power BI: Pro and Premium. What SKU should the bidder provide?</p>	<p>4. On Scope of Services "1.1.10 Managed Services Office 365 Power BI Standard (110 users)"</p> <p>The Pro</p>





<p>5. On Scope of Services "12. Cross Connection Requirement: With Free at least Thirty (30) cross connections"</p> <p>Are these connections copper or fiber? What is the scope? Does the bidder provide both cable and cabling services? If yes, kindly provide details on the cable, such as cable type, connector type, media type, number of cores.</p>	<p>5. On Scope of Services "12. Cross Connection Requirement: With Free at least Thirty (30) cross connections"</p> <p>It is fiber channel cable. For the cross connection, this will only be used the server rack containing all Dell Server, Dell Data Storage and network equipment between 2 rack. The configuration will be given on the implementation as this configuration is confidential because it will compromise and make the ICT infrastructure vulnerable.</p>
<p>6. On Scope of Services "1.1.2 IDS 180 mbps (On-line services)</p> <p>Is this to be provided at the data center's side?</p>	<p>6. On Scope of Services "1.1.2 IDS 180 mbps (On-line services)</p> <p>Yes, on the data center side.</p>
<p>7. On Scope of Services "1.1.3 IDS and HAS 500 Mbps (symmetrical) at DOT Main Office in Makati"</p> <p>Does HAS means High Availability Service? Can we request for DOT's proposed design set-up to further assess?</p>	<p>7. On Scope of Services "1.1.3 IDS and HAS 500 Mbps (symmetrical) at DOT Main Office in Makati"</p> <p>Yes, High Availability Service (HAS) and Yes, we do welcome proposed design.</p>
<p>8. On Scope of Services "1.1.6 Firewall appliances with the license for 1000 users"</p> <p>Can we request for the brand of firewall appliance?</p>	<p>8. On Scope of Services "1.1.6 Firewall appliances with the license for 1000 users"</p> <p>I know we are not allowed to give specific brand but if you are asking what is the existing firewall then it is Fortinet.</p>
<p>9. On Scope of Services "1.1.8 Managed Services Office 365 (900 users)"</p> <p>Can we request for the Microsoft SKU?</p>	<p>9. On Scope of Services "1.1.8 Managed Services Office 365 (900 users)"</p> <p>The bidder can propose as long as it served the requirements of the Department.</p>
<p>10. On Vendor Requirement "Must be a Local Telecommunications company (provides Voice, Data &amp; Internet)"</p> <p>Request to remove "Voice" since the main requirement is Co-location, Data and Internet.</p>	<p>10. On Vendor Requirement "Must be a Local Telecommunications company (provides Voice, Data &amp; Internet)"</p> <p>Yes, we can change this to "Must be a local telecommunication company (provides Co-Location, Data and Internet)</p>
<p>11. On Scope of Services "5 Structural Requirement 5.3 Area/Floor should only be used for co-located ICT equipment and no other office"</p> <p>Request to remove the "floor" to avoid confusions since the typical set-up of DC has a portion for Network operations/Data</p>	<p>11. On Scope of Services "5 Structural Requirement 5.3 Area/Floor should only be used for co-located ICT equipment and no other office"</p> <p>Yes, we can remove the floor.</p>





<p>Center Operations team that is usually located on the same floor but in different area. Data rack/co-location is located in different and highly secured area.</p>	
<p>12. On Scope of Services "13 Network Requirements 13.4 Manage and Operate Local Internet Peering, please provide certification (e.i MIX, GIX, PHIX)</p> <p>As mentioned during pre-bid MIX, GIX, PHIX are just example not the exact peering needed.</p>	<p>12. On Scope of Services "13 Network Requirements 13.4 Manage and Operate Local Internet Peering, please provide certification (e.i MIX, GIX, PHIX)</p> <p>Yes, these are just examples you can provide others as well.</p>
<p>13. On delivery lead time: 10 days</p> <p>If possible, request to extend up to 45 days since the typical delivery of firewall appliance is 30-45 days.</p>	<p>13. On delivery lead time: 10 days</p> <p>I already brought this up with the higher management and will keep to 15 calendar days delivery because the delay in providing this firewall will make the department vulnerable to attacks and compromise security not only in the network but in the database as well.</p>
<p>14. Requesting for the list of equipment to be installed in the rack including the brand, model, dimension, power consumption and acquisition value for the insurance if possible.</p>	<p>14. We will provide this. As this is a confidential file and should not be published in public, the BAC Secretariat will send a copy to the prospective bidders only.</p>

This shall form an integral part of the Bidding Documents.

For the guidance and information of all concerned.

  
**ASEC. REYNALDO L. CHING**  
 DOT-BAC Chairperson 

August 29, 2023

